

# Greetings from One Tree Hill College

## International Student Information

This booklet gives additional information to the prospectus.



**One Tree Hill**  
COLLEGE

### Entry Requirements

The school will assess your application and give advice on what form level and subjects are most appropriate. In order to do this most effectively, **we must receive copies of the student's most recent school reports and examination results.** Please provide information regarding the general area in which you wish to study eg commerce or sciences. There is no specific English Language requirement but if your English is not strong you will be required to spend some time in the ESOL (English for Speakers of Other Languages) Unit or studying in two or more ESOL classes. In this circumstance you can expect to take longer to qualify for entry to university, or an institute of technology. We cannot guarantee the level offered on the Offer of Place. Courses can only be confirmed after the student has arrived in New Zealand and been assessed. If you start late in the year some subjects may be full and you will not be able to join. You will be advised of closed subjects when you apply. We will accept students aged 13 years and up. We can enrol adults in some circumstances.

### Support and Welfare

It will take a while for you to understand how our school works but do not worry. There are many people available to help you.

#### International Office staff:

Mrs Jenny McMurray (Dean of International Students)  
Mrs Lily Li (Fluent in Mandarin, Japanese and English)

There are also other people who come in to help with some subjects. You will be given details at school. There are people who can speak some of your languages. They are available to help you. There is a careers department where you can get advice about study after you finish high school. There is a school nurse and a doctor visits regularly. There is also a visiting dental service.



### Arriving in New Zealand

What happens when you arrive at the airport?

You will be met at the airport and taken to your host family. You will be given information about public transport, bank accounts and any other help you need.

Please let us know if your family is coming with you to New Zealand so we know if we need to make any arrangements for them.

You will find many differences in our lifestyle and food and this can be difficult for you at first. However everyone is friendly and will do all they can to help you feel comfortable. Your host family will help you get to school on the first day. The school day starts at 8.45 in the morning. If you feel tired from your air travel, have a day of rest.

***NOTE: Please check to see what goods you are allowed to bring to NZ. Many food and plant items are not allowed in through the airport.***

### What happens when you arrive at school

You will meet the staff of the International Office and any other new students from overseas. There will be an orientation programme to help you settle in and to learn all about life in Auckland and at One Tree Hill College.

### Your subjects and timetable

**There is information about the subjects you can study in the prospectus and on the website. In a New Zealand High School you have some choice in the subjects you study.**

This means that it can take a number of days to decide on a course for you. We also have to assess your English ability and your abilities in other subjects.

So you will be doing some tests for us to find out more about your experience and levels.

Some of you will be disappointed that you can't do what you hoped you could do because your English isn't good enough or because you have not got the experience in a subject that you want. Remember you are starting to learn all your subjects in another language. There are English Second Language classes at all levels.

We reserve the right to enter you into the most appropriate course for you. This placement will be based on our professional experience and expertise.

## Starting during the year

If you arrive during the year it may be too late to enter for formal qualifications for the year. However you can still move to the next level of study the following year by working well and getting good results at school. Some classes may be full if you start late in the year. Check when you enrol. You will be given detailed information on New Zealand qualifications.

## Uniform and textbooks

All students wear uniform unless they are 19 on 1 February of the year they start. You will be helped to buy your school uniform from Uniformsplus.  
Address: 52 Carr Road, Mt Roskill, Auckland  
Phone: 0064 9 625-5009

Your subject teachers will lend you textbooks. You must return these books at the end of the year.

## Attending School

You are expected to be at school throughout the day, each day that the school is open.

If you are absent for several days with no explanation, you will be sent a letter asking why you are away. The International Dean will phone your homestay to see why you are away and your agent or parents will be informed.

If you get three letters, you are not fulfilling the conditions of study at One Tree Hill College and you face the possibility of having to leave the school.

If you are absent for 3 weeks with no explanation, NZ education laws will be applied and you face the probability of having to leave the school.

## Health and Medical Insurance

Most International students are not entitled to publicly funded health services while in New Zealand. If you receive medical treatment during your visit, you may be liable for the full costs of that treatment. Full details on entitlements to publicly-funded health services are available through the Ministry of Health and can be viewed on their website:<http://www.moh.govt.nz>

Accident Insurance: The Accident Compensation Corporation provides accident insurance for all New Zealand citizens, residents and temporary visitors to New Zealand, but you may still be liable for all other medical and related costs. Further information can be viewed on the ACC website at <http://www.acc.co.nz>

**The New Zealand Education Ministry requires that International Students have a comprehensive insurance policy while studying in New Zealand. This should be medical and travel insurance and you should insure valuable personal belongings because occasionally things do get stolen in New Zealand.**

Very few overseas policies meet the requirements of the Ministry of Education and we strongly recommend that you choose a policy with a NZ insurance company. One Tree Hill College uses Uni-Care but there are other companies we will provide websites for.

One Tree Hill College gets commission from Uni-Care. This commission is for a student welfare fund and all the money is used for the well-being of the International Student group.

If you choose your own insurance company, we must see the policy before you pay the premiums. You should not pay until we tell you that the policy is acceptable.

If we believe you are about to travel to New Zealand with inadequate insurance, we will insure you with our default provider Uni-Care. This is for your own protection.

## Driving and Car Ownership

We recommend that students do not own or drive cars. There is a strong connection between poor academic results and owning a car. It is also cheaper to use buses or taxis, as the costs of owning a car are high. Insurance is particularly expensive for young people. This is because young drivers cause many accidents. Driving conditions are very different on the open roads of New Zealand and this presents considerable danger to young drivers from overseas. However if parents are prepared to allow their child to own and drive a car, there are strict conditions that they must fulfil. They must comply with NZ law and with the driving policy of One Tree Hill College. Ask the International staff for details.

**We regard the driving regulations very seriously and if a student is seen or known to drive a car without fulfilling the conditions, they will be asked to leave the school immediately.**

## Work

Students studying in Years 12 and 13 can now work for 20 hours per week in term time and full-time during the summer holiday. Students wanting to work will need written permission from their parents and the school. They also need to apply to Immigration NZ to get a variation on their student permit to work. This costs \$120.

## Travel

Sometimes students wish to visit another part of New Zealand. We require students to get permission from their parents and show this to the International Office at least one week before the intended travel. Someone should always know where the students are. It is expected that they travel by bus or plane. If they are travelling by car with someone who is not a One Tree Hill College student, care should be taken to ensure that the driver has a full licence and is responsible enough to be driving. Again parents must be asked and must give their approval.

## Reports

You will be given 3 reports each year. It is important that you get good reports. New Zealand Universities and Technical Institutes now require these reports for enrolment. They will look at your attendance record as well as attitude and results.

More reports will be sent to your parents if we are concerned about your work habits and attendance. Your parents have funded your education in New Zealand and you must make the most of this opportunity.

**Your attendance details are recorded on your school reports.**

**New Zealand Immigration will check your attendance and academic progress when you re-apply for your student permits here in New Zealand.**

## Information on New Zealand Qualifications



### National Certificate of Educational Achievement (NCEA) Level One

This is the Year 11 qualification. Each student must earn 80 credits to be awarded the NCEA Level 1. These credits come from

1. External examinations
2. Internal assessment \*

There will be merit and excellence grades.

In the case of International students starting part way through the year when it is too late to gain 80 credits, moving up to the next level will be based on the teachers' assessment of each student.

\* Internal Assessment means that marks are earned throughout the year through tests, assignments and classroom work. The work is assessed by the classroom teacher and checked by external moderators.

### Level 2 NCEA

This is the Year 12 qualification. It is internally assessed so students really need to start the class as soon as possible in the year.

A new student from overseas can still gain entry to Year 13 without Level 2 NCEA if they can show the teachers that they have the ability.

Students can enter some Technical Institute courses if they are successful in achieving this qualification.

### Level 3 NCEA

This is the Year 13 qualification and it is designed to give students entry to University.

There is an internally assessed section in some subjects but Level 3 is largely an end-of-year examination.

International Students must have excellent English and advanced subject skills to gain entry to Year 13.

It is seldom possible for students to start learning a new subject in Year 13.

Students who start late in the year cannot complete this qualification.

For detailed information about NCEA go to: [www.ncea.govt.nz](http://www.ncea.govt.nz)

## Choosing a career

One Tree Hill College has a Careers Centre with information on all the different institutions, public and private. International Directors from the Technical Institutes and Universities in Auckland visit One Tree Hill College to talk to our International Students.

Note: There are opportunities for some graduates to apply for a 6 month open work permit, and then for a 2 year work permit.

## Higher Learning Opportunities

### Technical Institutes

The Technical Institutes are highly regarded and take a more practical approach to some subjects. They are recommended for training in careers such as art, design, computer work, nursing, horticulture, languages, tourism and hairdressing. There are many more courses including business and management courses. Students generally have no problem gaining employment with a Technical Institute degree.

Many courses have English language requirements. If a student does not reach the English language requirement for a course, they will have to attend an English language class first.

### Universities

Universities differ from Technical Institutes in that they are involved in research.

Medicine, architecture, commerce, law, arts, fine arts and music are some of the courses offered at University.

Students need a NCEA Level 3 pass to enter University.

They also need to meet an English standard. This will comprise of Level 2 English credits. These can be gained at high school.

Some students choose to do a conjoint degree where they study two areas at the same time, eg law and commerce.

### English language Requirements for University and Technical Institutes

These will vary but generally a student will need 8 Level 2 English credits. These can be gained at One Tree Hill College.

### Useful Websites

University of Auckland:

[www.auckland.ac.nz/io/isoentry](http://www.auckland.ac.nz/io/isoentry) (for entry requirements)

[www.auckland.ac.nz/autoolbar/faculties.ptml](http://www.auckland.ac.nz/autoolbar/faculties.ptml) (courses)

Auckland University of Technology:

[www.aut.ac.nz](http://www.aut.ac.nz)

Unitec Institute of Technology:

[www.unitec.ac.nz](http://www.unitec.ac.nz)

Manukau Institute of Technology:

[www.manukau.ac.nz](http://www.manukau.ac.nz)

NZQA (NZ Qualifications Authority)

[www.nzqa.govt.nz](http://www.nzqa.govt.nz)

NCEA website:

[www.ncea.govt.nz](http://www.ncea.govt.nz)

### Important Dates in 2009

#### Term Dates for 2009

Term 1: Tuesday 27 January to Thursday 9 April

Term 2: Monday 27 April to Friday 3 July

Term 3: Monday 20 July to Friday 25 September

Term 4: Monday 12 October to Tuesday 15 December

While you are expected to attend school during term time and not arrive late in the term or go home early in the term, mid-term arrivals can be accommodated in exceptional circumstances. Students who arrive on time in Term 1 have a better chance of getting into the subjects that they want.

#### Holidays in 2009

2 weeks between Terms

Waitangi Day Friday 6 February

Good Friday 10 April

Easter Monday 13 April

Day after Easter Monday 14 April

Anzac Day Friday 25 April

Queen's Birthday Monday 1 June

Labour Day Monday 26 October

*Senior students (Years 11, 12 and 13) may finish earlier in Term 4 because of external qualification examinations. Senior students MUST check with the International Office before they make travel arrangements. If you go home too early you may not get your qualifications.*

School examinations are held in mid-May and mid September for the senior school, and in November for juniors. Other assessments and tests are held regularly throughout the year. Students **must not** miss these assessments and tests.

Senior Prize giving is held in mid November and many International Students receive prizes.

Year 13 Graduation is also held in mid November.

Junior Prize giving is in early December.

## Conditions of Enrolment & Study for an International Student

- All international students must have a comprehensive health and travel insurance policy during their stay in New Zealand
- Students must at all times abide by the rules of One Tree Hill College and the laws of New Zealand
- Incidental expenses such as school trips, subject fees, bus fares, stationery, uniform and all personal needs are the responsibility of the students
- The One Tree Hill College Board of Trustees takes due care but does not accept any responsibility for loss of property or personal injury during a student's time at the school
- Students under 20 must have suitable homestay arrangements. They must not be living on their own
- Students are expected to follow the homestay rules and guidelines
- International students under 20 years old must not own or drive a car while they are enrolled at One Tree Hill College unless they fulfil the strict conditions as set out in the information booklet. Please read these conditions carefully
- Your student permit requires students to attend school regularly and to make satisfactory academic progress
- International students need parental permission to travel on sightseeing or holiday trips  
Please note that the school can overrule the parents' permission if it considers the travel to be inadequately supervised or unsuitable, taking into consideration the student's age
- International students are expected to wear the correct school uniform
- International students are not to get tattoos or body piercing.

*If students do not abide by these conditions, the relevant authorities will be informed and the school will take disciplinary action. This action could include a Board of Trustees hearing that could result in expulsion.*

## Student Computer and Internet Use

- The only purpose for school computers and other Information Technology resources is to support teaching and classroom learning
- The school will do its best to keep students safe while using the internet
- Students are not permitted to access material through the Internet that is offensive, dangerous, inappropriate or illegal. Students are not permitted to scan or display graphics, or play sounds, or type messages that would cause offence to others. They will immediately remove such material from the screen if this kind of material appears on the screen. They will tell the teacher if this happens.
- Students are forbidden to pass on such material and must not copy, store or print this material
- If a student uses e-mail at school, they are not permitted to send messages that are offensive, dangerous, inappropriate or illegal
- A teacher must be supervising a student who is using e-mail or the internet at school
- A student will use only school software on school computers
- A student will not copy software
- A student will not give anyone on the Internet, information about themselves or anyone else – this includes address, phone number, photograph or credit card information
- A student will tell the teacher if they come across a computer virus or security problem.

*If students do not abide by these conditions, they may be asked to leave the school. In this case, no refund is given.*

## Conditions for Accommodation at One Tree Hill College

1. All International students who are given an Offer of Place at One Tree Hill College are also given a guarantee of accommodation while they attend the school. These are requirements of the Immigration New Zealand and are necessary before a student visa is issued.
2. Students who apply for One Tree Hill College are expected to live in a homestay arranged by the school. Students are placed in a homestay and this is monitored by the Homestay Coordinator.
3. Students may live with relatives or with close friends of their parents *only* if the designated care-giver section of the application booklet is completed and signed by parents. Designated care-givers will also be checked and monitored by the school.
4. The school will not accept students living with their own friends or finding accommodation through advertisements.
5. All students must inform the school of any changes in homestay arrangements immediately.
6. Under no circumstances is it possible for students under 18 to live independently or enter a flatting situation while studying at One Tree Hill College. Students aged between 18 and 20 must be in a homestay unless the school has approved other arrangements. The school alone has this discretion.
7. Students are expected to participate in family activities and to observe the homestay guidelines as set out in the Homestay Booklet that is given to students on arrival in New Zealand.

Under the regulations set out by the New Zealand Ministry of Education's Code of Practice, all schools must have procedures for the selection of homestay providers. Schools must establish a support infrastructure for students in homestay and provide them with advice and information as follows:

- Selection of suitable homestay families
- Police Clearance checks and references
- Pick up from airport on first arrival and transfer to the homestay
- Open bank accounts
- Oversee the purchase of uniform
- Orientation booklet
- Home visits to regularly monitor student welfare in their homestay family
- Regular telephone calls to the host family
- Interviews with the student on a regular basis
- Regular liaison with the Dean and staff of the International Office at One Tree Hill College
- Meeting students at school to discuss questions or problems
- Three meals a day are provided
- The host family takes a close interest in the student's studies and personal welfare.

## What can you do if you have a problem while you are studying in New Zealand?

If you have a problem there are many people who can help you.

If you have a problem with your homestay situation you must talk to the International Student Dean or Homestay Co-ordinator.

If you have a problem with a class or subject, talk to your subject teacher, whanau teacher, whanau leader or the Dean of International Students.

If you have a health problem, you can see the school nurse. There is also a doctor who visits monthly.

If you have a personal problem, there is a school guidance counsellor and you can make an appointment to meet with him.

You can see the International Student Office staff about any problem.

Please let us know if you need to speak to someone who speaks your language.

You can bring someone with you if you want to discuss a problem with someone at school. Some of the International students who have been at the school for a few years will go with you to talk to the staff if you would like them to help you.

We need to know as soon as a problem arises. Small problems are easier to solve. If left unresolved they can soon escalate into big problems.

## **International Education Appeal Authority**

If you are not happy with the way a problem is dealt with by the International Dean you can see the Deputy Principals and the Principal of the school.

If you are still not happy with the way your grievance has been dealt with you can contact the International Education Appeal Authority (IEAA).

This is your right under the Code of Practice. This is a document that guides schools in how to look after international students.

More information about this code is included in this information booklet.

If you study with us, we want to make your stay at One Tree Hill College happy and successful.

We need to know if you are having problems. Please tell us. Your parents or agent are welcome to contact us at any time if they have any concerns. They can fax us in their language and we can have this translated.

To help with time zones we suggest the website: [www.timeanddate.com](http://www.timeanddate.com)

## **Ending your study at the school**

1. Your enrolment is generally for a year. If your progress and attendance is good and you are behaving appropriately in homestay, your enrolment will be renewed if you wish to continue at the school.
2. If you finish your year and have plans for alternative education, you will fill in a leaving form and you will be given a certificate of attendance at the school. Please let us know of your plans. We can help.
3. If you wish to leave during your course of study the refunds policy will apply.
4. If you are asked to leave the school before your study time is finished the refunds policy will apply.

## **You may be asked to leave if:**

1. Your attendance is unsatisfactory and you and your parents/agent have been notified three times of this problem. This notification comes in a warning letter.
2. You behave inappropriately in homestay and have had to be moved to new homestays more than three times because of your behaviour. Your parents/agent will be notified at every stage.
3. You break the rules set out in the conditions of enrolment in the prospectus and on the application form. You will be given two opportunities to change your behaviour. Your parents/agent will be notified of each opportunity.

If you are asked to leave the school, Immigration New Zealand will be informed that you have left and they will revoke your student permit for One Tree Hill College. You will need to find a new school that is prepared to enrol you. You can then apply for a new student permit. There is no guarantee that Immigration New Zealand will give you a new permit. If you do not get a new permit, you will have to leave New Zealand or change your student permit to a visitor's permit.

Your fees are protected by the Board of Trustees accounting procedures.

If you have to leave the school the refund conditions apply. The refund conditions are printed in this booklet and on the school website: [www.onetreehillcollege.school.nz/intl](http://www.onetreehillcollege.school.nz/intl)

## The Code of Practice for the Pastoral Care of International Students

When students from other countries come to study in New Zealand it is important that those students are well informed, safe and cared for properly. New Zealand educational providers have an important responsibility for international students' welfare as laid down in The Code of Practice. One Tree Hill College is a signatory to this code.

You can request a copy of the Code from your New Zealand education provider. The Code is also available online from [www.minedu.govt.nz/goto/international](http://www.minedu.govt.nz/goto/international). You will find translations of this summary on the website.

If you have concerns about your treatment by your education provider or by an agent of the provider, the first thing you must do is contact the Principal, the International Student Dean, or another person who has been identified to you as someone that you can approach about complaints at your institution. The Code requires all institutions to have fair and equitable internal grievance procedures for students and you need to go through these internal processes before you can take the complaint any further.

If your concerns are not resolved by the internal grievance procedures, you can contact the International Education Appeal Authority (IEAA).

The IEAA is an independent body established to deal with complaints from international students about pastoral care aspects of advice and services received from their education provider or the provider's agents. The IEAA enforces the standards in the Code of Practice.

### *How can I contact the IEAA?*

You can write to the IEAA at:

International Education Appeal Authority  
C/- Ministry of Education  
Private Bag 47-911  
Ponsonby, Auckland

Fax: (09) 374 5403  
Phone: (09) 374 5481  
Email: [info.ieaa@inedu.govt.nz](mailto:info.ieaa@inedu.govt.nz)

The IEAA will investigate complaints and determine if there has been a breach of the Code. The IEAA has the power to impose sanctions on education providers who have committed a breach of the Code that is not a serious breach. These sanctions include an order for restitution, publication of the breach, and / or requiring that remedial action be undertaken.

The IEAA will refer complaints that are not about pastoral care to another regulatory body if appropriate.

The education provider will be given a reasonable time to remedy the breach. If the breach is not remedied within that time, the IEAA may refer the complaint to the Review Panel.

The IEAA can determine whether it considers that a breach of the Code is serious. If the breach is serious, the IEAA will refer the complaint to the Review Panel. The Review Panel can remove or suspend an education provider as a signatory to the Code, meaning that the provider would be prevented from taking any more international students. Only the IEAA can refer complaints to the Review Panel.

### *A summary of the Code of Practice for the Pastoral Care of International Students*

The Code sets standards for education providers to ensure that:

- high professional standards are maintained
- the recruitment of international students is undertaken in an ethical and responsible manner
- information supplied to international students is comprehensive, accurate, and up-to-date
- students are provided with information prior to entering into any commitments
- contractual dealings with international students are conducted in an ethical and responsible manner
- the particular needs of international students are recognised
- international students are in safe accommodation
- all providers have fair and equitable internal procedures for the resolution of international student grievance

## International Student Fees and Homestay Costs at One Tree Hill College

All fees are in NZ\$ and are effective from 1/11/2008 for the 2009 academic year

These fees must be paid before the student starts*	Full Year 4 terms or 2 semesters (46 weeks)	Half-Year 2 terms or 1 semester (24 weeks)
<b>Tuition *</b> This fee includes the cost of pastoral care, ESOL classes and mainstream tuition, \$500 administration charge.	<b>10,600</b>	<b>5,550</b>
<b>New Zealand Government levy*</b>	<b>900</b>	<b>506</b>
<b>Insurance –The NZ Student Plan*</b> <a href="http://www.uni-care.org">www.uni-care.org</a>	<b>468</b>	<b>235</b>
<b>Homestay *</b> Homestay \$205 per week (exempt GST) Homestay placement fee \$300 Homestay administration fee \$300 per term	<b>10930</b>	<b>5820</b>
<b>Sub-Total</b>	<b>22,898</b>	<b>12,111</b>
<b>Other Costs.</b> These fees can be paid after the student starts school.		
Uniform (estimate)	400	400
NZ Qualification fees if applicable	375	375
Books and stationery (estimate)	75	75
<b>TOTAL – based on highest estimates (Including GST)</b>	<b>NZ\$23,748</b>	<b>NZ\$12,961</b>

### Some idea of everyday costs:

Monthly bus pass – central zone	\$81-\$120
Movie ticket	\$12-\$15
Bottle of shampoo	\$5
Compact disc	\$25-30
Novel (paperback)	\$18-30

### Immigration Charges:

To obtain or renew  
student permit \$200

### Please Note: INSURANCE

We have recommended the NZ Student Plan Insurance option as it will cover the loss or theft of personal belongings of students. There is also a lower level of cover available.

These fees are inclusive of goods and services tax. We will not increase the tuition fee during 2009 but will have to charge if the government increases levies and taxes.

Currency converter: [www.oanda.com/converter/classic](http://www.oanda.com/converter/classic)

## Refund Conditions for International Students

This policy is based on section 4B (7) of the Educational Amendment (No 4) Act 1991

### School Fees

1. If your application for a refund is made before the start of your study, your fees will be refunded in full, less the administration charge of \$500 to cover costs incurred.
2. If a student withdraws after the start of their study time, no refund will be made except where the student returns home due to a serious illness or the serious illness of a close family member. Study time encompasses the period that has been paid for and is irrespective of the date the student wishes to withdraw.  
In that event the refund will be calculated in accordance with paragraph 3. Immigration New Zealand will be notified of the student's need to return home.  
In every case the school undertakes to look fairly at applications for a refund of fees or part-fees.
3. If a student withdraws from a subject, course or programme and is eligible for a refund, the \$500 administration fee will be retained and the following deductions will apply:
  - Costs to the school already incurred for your time at the school. This includes tuition fees and costs already incurred for the use of facilities and resources.
  - Components of the fee already committed for the duration of the course, including appropriate proportions of salaries of teachers and support staff (if applicable).
  - The proportion of the Government Levy that the school is required to pay.
  - Any other costs already incurred. This would include commission paid to an agent.
4. No refunds will be made:
  - To a student who is required to leave the school for a breach of the rules and conditions of enrolment at the school or has broken a New Zealand law.
  - To a student who acquires permanent residence.
  - To a student who wants to transfer to another school or educational institution.
  - To a student who returns home for any reason other than the student's serious illness or serious illness of a close family member.
5. The Board of Trustees and Principal have ultimate discretion in any decisions made regarding refunds.
6. An application for a refund of fees must be made on the form available from the International Office. You must attach a letter to the Principal of the school explaining why you have withdrawn from the course and your reasons for seeking a refund. You must also complete the official leaving process and attach the leaving certificate.
7. All refunds will be paid to either the parents of the student or to an agent with written authority from the parents. No refunds will be given directly to the student.
8. The school has a fee protection policy to safeguard the fees paid by International Students.

### Homestay Fees (Based on all homestay fees paid in advance)

1. If you move out of your homestay before the end of your contract the portion of your homestay fees not already used will be returned to your parents, or to the agent appointed by your parents. The homestay placement fee of \$300 will not be refunded. The administration fee will not be refunded for partial terms. The administration fee will only be refunded for full unused terms.
2. To have your homestay fees returned you must have completed the leaving process at school and given two weeks notice to the Homestay Co-ordinator, or pay two weeks fees in lieu of notice.

## Other Useful Information

### Banks

There are 24 hour, 7day a week ATMs throughout New Zealand.

Banks are open from 9.00am to 4.30pm Monday to Friday. Some banks open in the weekend as well. You will find these banks in large shopping malls.

You can also use EFTPOS in most shops. This means you do not need to carry a lot of cash on you. It is safer not to carry too much money with you.

Telephone banking and internet banking are used by many people.

### Climate

Auckland has a mild climate. The average winter temperature is 13° C and in summer it is 20° C. The average rainfall is 1200mm.

### Shopping

Shops are open from 9.00am until 5.30pm Monday to Saturday. Many shops open on Sunday, especially in the large shopping malls. Newmarket is a popular shopping area and is quite close to One Tree Hill College.

### Citizens Advice Bureau

This bureau can help you with information about all sorts of problems and helps answer your questions. It is free. There is also a Citizens Advice Bureau especially for International Students at 305 Queen Street, Auckland, Auckland 1010. (09) 377 3314

### Emergencies

The emergency number in New Zealand is `111`. This number is free from all phones. This is for police, ambulance and fire services only.

### Some useful websites:

Citizens Advice Bureau	<a href="http://www.cab.org.nz">www.cab.org.nz</a>
CBD information and events	<a href="http://www.hotcity.co.nz">www.hotcity.co.nz</a>
Wises on-line maps	<a href="http://www.wises.co.nz">www.wises.co.nz</a>
Auckland Visitor information	<a href="http://www.aucklandnz.com">www.aucklandnz.com</a>
Bus, ferry and train information	<a href="http://www.rideline.co.nz">www.rideline.co.nz</a>

### Consulates

For a complete list of search under **consulates** in [www.whitepages.co.nz](http://www.whitepages.co.nz)

## Thank you for inquiring about One Tree Hill College.

We hope the information in this booklet helps you make your decision about study in New Zealand and at One Tree Hill College.

### How to Apply

1. If you decide you would like to enrol at One Tree Hill College, please fill in the application form and send it to the school. You can send the documents by fax, but please send the originals by post with two passport size photographs.
2. Only parents or LEGAL guardians may sign the forms.
3. If we accept your application, we will send an invoice and for applicants from Vietnam and PR of China an Initial Offer of Place.
4. After we have received the signed documents, information regarding insurance and payment, we will send an updated Offer of Place that includes receipts. We will also send a copy of the Tuition Agreement signed by the school. Please enclose an envelope addressed to yourself in your language so we can be assured to get this copy to you. We will put the stamp on the envelope.
5. Contact a New Zealand Immigration office to apply for a student visa.

*Please note that if you are applying from PR of China or Vietnam, you will need to apply for visa approval in principle before you pay any money. You use the Initial Offer of Place form for this application.*

### Immigration

Full details of visa and permit requirements, advice of rights to employment in New Zealand while studying and reporting requirements are available through Immigration New Zealand (INZ) and can be viewed on their website <http://www.immigration.govt.nz>

*There is now a guardian visa that allows a parent to stay in New Zealand to care for their child while the child studies in New Zealand*

You can check the website for more information on applying for a student visa. You will need to get forms from INZ to apply. The website will give you details of the immigration office locations and contact details. You can also download forms from the website.

You can use these immigration forms and the documents from school to get your student visa. When you arrive in New Zealand your passport will be stamped with a student permit.

Thank you for your interest and we look forward to receiving your application. If you attend our school we will do all we can to make your stay enjoyable and successful.

If you have any questions please contact:

Mrs J McMurray  
Dean of International Students  
International Office  
One Tree Hill College  
PO Box 17-471  
Greenlane  
Auckland 1546  
New Zealand

Ph: 0064 9 579 2861 OR  
0064 9 579 5049 ext 817  
Fax: 0064 9 5792876

Email: [international@onetreehillcollege.school.nz](mailto:international@onetreehillcollege.school.nz)

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